

SandraLyn Bailey

From: Larry Littleton [littletonl@aol.com]
Sent: Wednesday, August 16, 2006 5:12 AM
To: Robert McDowell
Subject: Don't roll back on emergency captioning!

August 16, 2006
Robert McDowell

05-231
RECEIVED
AUG 20 2006
FEDERAL COMMUNICATIONS COMMISSION

Dear Robert McDowell,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster. We have had our share of disasters on the island of Kauai in the past 8 months. Lives have been lost.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Do the right thing, admit a terrible mistake was made, and correct it immediately.

Sincerely,

Larry Littleton
4230 Ono St
Lihue, HI 96766-9075

SandraLyn Bailey

From: Shane Feldman [ShaneFeldman@comcast.net]
Sent: Wednesday, August 16, 2006 4:02 AM
To: Robert McDowell
Subject: Don't roll back on emergency captioning!

05-231

RECEIVED
AUG 16 2006
FEDERAL COMMUNICATIONS COMMISSION

August 15, 2006
Robert McDowell

Dear Robert McDowell,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Shane Feldman
212 E Melbourne Ave
Silver Spring, MD 20901-3513

Before the
Federal Communications Commission
Washington, D.C. 20554

EX PARTE OR LATE FILED

RECEIVED
AUG 30 2006
Federal Communications Commission
Office of the Secretary

In the Matter of)
)
Closed Captioning of Video Programming) CG Docket No. 05-231
)
Telecommunications for the Deaf, Inc.)
Petition for Rulemaking)

**Comments of the California Coalition of Agencies Serving the Deaf and Hard of Hearing in
Support of the Application for Review of Clarification of Obligation of Video
Programming Distributors to Make Emergency Information Accessible to Persons with
Hearing Disabilities Using Closed Captioning**

I. Introduction

The California Coalition of Agencies Serving the Deaf and Hard of Hearing ("CCASDHH" or "Coalition") hereby submits the following comments in support of the recently filed Application for Review¹ of the Federal Communications Commission's ("FCC" or "Commission") Public Notice clarifying the obligation of video programming distributors to make emergency information accessible to persons with hearing disabilities using closed captioning.² The Application for Review, filed by the National Association of the Deaf and six national consumer groups representing deaf and hard-of-hearing Americans, offers compelling reasons why it should be granted by the Commission.

The Coalition consists of eight community-based nonprofit agencies providing various social services to deaf and hard-of-hearing Californians -- NorCal Center on Deafness

¹ Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, August 14, 2006, *In the Matter of Closed Captioning of Video Programming; Telecommunications for the Deaf, Inc., Petition for Rulemaking*, CG Docket No. 05-231.

² *Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning*, DA 06-1600 (August 7, 2006) (*Clarification Notice*).

(Sacramento), Deaf and Hard of Hearing Service Center (Fresno), Deaf Counseling, Advocacy and Referral Agency (San Leandro), Greater Los Angeles Agency on Deafness, Orange County Deaf Equal Access Foundation, Inland Empire – Center on Deafness (Riverside), Tri-County GLAD (Ventura), Deaf Community Services of San Diego -- and the California Association of the Deaf, a statewide consumer organization.

II. Deaf and Hard of Hearing Californians Are Extremely Concerned About Immediate Access to Emergency Information.

The Coalition is greatly concerned with the negative impact that the recent clarification may have on the provision of captioning of emergency information by the video programming industry. California is a state that consistently experiences widespread disasters: earthquakes, forest and wild fires, and flooding are commonplace and all serious threats to health and safety.

Even in an area accustomed to natural disasters, compliance with requirements to contemporaneously caption all emergency information by local TV news stations has been abysmal. Local stations have consistently failed to provide crucial information in a visual format regarding threats to public safety. What California's many deaf and hard-of-hearing residents need from the Commission now is more protection, not less. At a time when both natural and man-made threats to public safety are occurring with increasing frequency, it is imperative that the Commission take every step possible to ensure that persons with disabilities have equal access to the potentially life saving information provided through television broadcasting.

III. For Deaf and Hard-of-Hearing Californians, Television is the Primary Direct Source of Emergency Information.

In the event of an emergency the first source that people turn to for information about what has happened and what steps to take next in order to ensure their safety is television and radio broadcasts. Captioned television is typically the only direct source of emergency information for deaf and hard-of-hearing individuals who cannot access audio communications such as radio and audible warning systems. Without captions to allow deaf and hard-of-hearing persons complete access to the same emergency information that the hearing public is receiving, only partial information is made available with resulting frustration and confusion as to what actions, if any, they should take. Deaf and hard-of-hearing persons should not be otherwise forced to rely on second hand information from hearing family or friends. There is no adequate substitute for real time captioning of emergency information; other communication methods, such as Reverse 911³ and e-mail pager notification systems,⁴ are still in their infancy and at best provide spotty and inadequate access to information. The availability of captioned radio, either via radio data service or the Internet, is years away.⁵

IV. The Poor Compliance Track Record of the Video Programming Industry Makes it Unreasonable to Rely on Their "Good Faith" Determinations Regarding the Provision of Essential Emergency Information.

The Commission's recent decision to defer to the good faith determinations of video programmers is ill-founded. The video programming industry has historically been noncompliant with the Commission's attempts to require captioning of emergency programming. The industry's past behavior manifests a clear disregard for both the Commission's authority

³ See, e.g., <http://www.reverse911.com/>. Reverse 911 is problematic for the deaf in any event, because it requires the system to establish a registration process for TTY users. See, e.g., <http://www.sacpd.org/reverse911.asp>. In addition, many deaf are abandoning TTY's and relying instead on videophones, instant messaging, and IP Relay as evidenced in the last few years by the declining use of traditional TRS in contrast to the huge growth in IP Relay and Video Relay Service.

⁴ See, e.g., <http://www.incident.com/edismail.shtml>.

⁵ See, e.g., <http://www.hearinglossweb.com/Issues/Access/Captioning/caprad.htm>, <http://www.oregon.gov/DHS/odhhs/tadoc/techcp24.shtml>.

and the health and safety of the millions of deaf and hard-of-hearing persons in this country.

The first rule from the Commission mandating visual notifications of televised emergency information was issued in 1976.⁶ Now, thirty years later, the video programming industry is still

consistently failing to provide crucial emergency information in accessible formats.

Enforcement of emergency information captioning requirements by the Commission has not been very effective; in 2003 over 200 complaints were filed against television providers for failing to make emergency related telecasts available in a format accessible to deaf and hard of hearing persons.

Given the horrid record of compliance by the industry, the Coalition is at a loss as to how the Commission can justify deferring to the determinations of video programming providers as to whether or not they are complying with the Commission's rules.⁷ When it comes to life and safety issues, there is no room for flexibility – there can only be strict adherence to the rules.

V. Conclusion

For the reasons given above as well as the reasons given in Application for Review,⁸ on behalf of all deaf and hard-of-hearing Californians for whom access to emergency information is absolutely essential to their health and safety, the Coalition respectfully requests that the Commission immediately withdraw its *Clarification Notice* or otherwise issue another notice that removes all doubt that video programming providers who are required to provide 100% real-time captioning of their live news programming have the obligation to use captioning at all times to

⁶ *Amendment of Part 73 of the Rules to Establish Requirements for Captioning of Emergency Messages on Television*, Report and Order, Dkt. 20659, RM-2502, FCC 76-852, 61 FCC 2d 18 (September 15, 1976), reconsideration granted in part, 62 FCC 2d 565 (January 28, 1977), 43 Fed. Reg. 45847 (October 14, 1978). The order created a new rule at 47 C.F.R. §73.675(b), later moved to 47 C.F.R. §73.1250(h).

⁷ In its *Clarification Notice*, the Commission refers repeatedly to problems that video programmers might encounter in securing live captioning resources. The Coalition does not give much credence to this industry-friendly reasoning. Today, video programmers need not be completely dependent upon outside captioning resources, as real-time captioning technology can be taken in-house at relatively modest cost. See, e.g., <http://www.ultech.com/products/prodinfo.asp?prodID=74&CatID=12>.

⁸ *Supra* at fn. 1.

make their emergency programming visually accessible to people who are deaf or hard of hearing and that the Commission will *not* defer to their determinations as to whether their failures to do so are either *de minimis* or reasonable.

Respectfully submitted,

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Raymond J. Trybus, PhD, CEO
Deaf Community Services of
San Diego, Inc.
3930 Fourth Avenue, Suite 300
San Diego, CA 92103

Zibby Bayarsky, Director
Center on Deafness-Inland Empire
3576 Arlington Avenue #211
Riverside, CA 92506

Ed Kelly, Director
Orange County Deaf Equal
Access Foundation
6022 Cerritos Avenue
Cypress, CA 90630

Patricia Hughes, Ph.D., CEO
Greater Los Angeles Agency on
Deafness, Inc.
2222 Laverna Avenue
Los Angeles, CA 90041

Julianna Fjeld, Director
Tri County-GLAD
5550 Telegraph Road, Unit C-3
Ventura, CA 93006

Rosemary W. Diaz, CEO
Deaf and Hard of Hearing
Service Center, Inc.
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Fresno, CA 93710

Sheri A. Farinha, CEO
NorCal Center on Deafness
4708 Roseville Road, Suite 112
North Highlands, CA 95660

Jim Brune, Interim CEO
Deaf Counseling, Advocacy & Referral
Agency
14895 E. 14th Street, Suite 200
San Leandro, CA 94578



Anna Leach-Proffer, Esq.
California Center for Law and the Deaf
14895 E. 14th Street, Suite 220
San Leandro, CA 94578
Voice/TTY 510.483.0962
Anna.leach-proffer@deaflaw.org

Attorney for CCASDHH

Dated August 16, 2006

CG - 05-231

Pam Gregory

EX PARTE OR LATE FILED
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AUG 30 2006
Federal Communications Commission
Office of the Secretary

From: Thomas Chandler
Sent: Wednesday, August 16, 2006 9:23 AM
To: Jay Keithley; Pam Gregory; Michael Jacobs
Subject: FW: Don't roll back on emergency captioning!

Another one

*** Non-Public: For Internal Use Only ***

Tom Chandler
Chief, Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
Room 3-B431
445 12th Street, S.W.
Washington, D.C. 20554
(202) 418-1475
(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Larry Littleton [mailto:littletonl@aol.com]
Sent: Wednesday, August 16, 2006 5:12 AM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 16, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster. We have had our share of disasters on the island of Kauai in the past 8 months. Lives have been lost.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Do the right thing, admit a terrible mistake was made, and correct it immediately.

Sincerely,

Larry Littleton
4230 Ono St
Lihue, HI 96766-9075

Pam Gregory

From: Thomas Chandler
Sent: Wednesday, August 16, 2006 9:22 AM
To: Jay Keithley; Pam Gregory; Michael Jacobs
Subject: FW: Don't roll back on emergency captioning!

FYI see below. I don't really know who should get these or if or how we should respond. More to follow. Tom

*** Non-Public: For Internal Use Only ***

Tom Chandler
Chief, Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
Room 3-B431
445 12th Street, S.W.
Washington, D.C. 20554
(202) 418-1475
(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Shane Feldman [mailto:ShaneFeldman@comcast.net]
Sent: Wednesday, August 16, 2006 4:02 AM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 15, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Shane Feldman
212 E Melbourne Ave
Silver Spring, MD 20901-3513

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Federal Communications Commission
Office of the Secretary

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05-231

Pam Gregory

From: Thomas Chandler
Sent: Thursday, August 17, 2006 9:16 AM
To: Pam Gregory
Subject: FW:
 more

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 AUG 20 2006
 Federal Communications Commission
 Office of the Secretary

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Tom Chandler
 Chief, Disability Rights Office
 Consumer and Governmental Affairs Bureau
 Federal Communications Commission
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 445 12th Street, S.W.
 Washington, D.C. 20554
 (202) 418-1475
 (cell) (703) 338-0372
 (TTY) (202) 418-0597
 thomas.chandler@fcc.gov

-----Original Message-----

From: Janice Schacter [mailto:jschacter@nyc.rr.com]
Sent: Wednesday, August 16, 2006 10:09 PM
To: Kevin Martin; Michael Copps; Jonathan Adelstein; Deborah Tate; Robert McDowell; FCCINFO
Cc: Monica Desai; Jay Keithley; Thomas Chandler; info@tdi-online.org
Subject:

August 16, 2006

Kevin J. Martin, Chairman
 Michael J. Copps, Commissioner
 Jonathan S. Adelstein, Commissioner
 Deborah Taylor Tate, Commissioner
 Robert M. McDowell, Commissioner

Dear Commissioners,

This is to let you know that I fully support the petition filed by TDI and other national organizations with the Federal Communications Commission (FCC) on August 14, 2006 requesting that you rescind your clarification of 8/7/06 regarding captioning of emergency announcements on TV.

Given that the local broadcasters in the top 25 television markets currently have real-time closed captioning capabilities, and provide captions routinely for their local news shows, I fully expect them to provide closed captioning for all breaking news, including emergency announcements that are broadcast to their viewers.

For example, I live in New York, and if there is a hurricane or terrorist emergency, I would want my local TV station to tell my daughter who is 12 and who may be home alone using closed captions when the hurricane is about to strike, its current direction and speed, immediate action to take, and when it is safe to go outside again. The same for a terrorist alert.

Closed captioning gives me many more details, nearly equal to what is audible. While visual information is welcome via other methods, such as crawls, signs, and graphics, the information that they convey is limited, and this can endanger my life, health, and safety, and property during an emergency. **A child who is home alone is unlikely to understand these visual aids. Captions are concrete and clear. Visual aids are not.** My daughter's survival needs are equally important to those of others in the community.

I support TDI's request that the FCC withdraw its August 7, 2006 clarification notice, and continue to maintain its effective enforcement of its current 79.2 regulations on emergency information broadcasts. Human lives are precious, and access to safety information is a vital American right!

8/17/2006

Thank you for your consideration,

Sincerely,

Janice L. Schacter
233 East 78th Street
New York, NY 10021
jschacter@nyc.rr.com

cc: Monica Desai, Chief, Consumer & Governmental Affairs Bureau
Jay Keithley, Deputy Chief, Consumer & Governmental Affairs Bureau
Tom Chandler, Chief, Disability Rights Office

8/17/2006

EX PARTE OR LATE FILED

Thomas Chandler

From: June Harper [junebug6549@aol.com]
Sent: Monday, August 21, 2006 5:42 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 21, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

June Harper
12761 Maricopa Way
Jacksonville, FL 32246-4166

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AUG 30 2006
Federal Communications Commission
Office of the Secretary

EX PARTE OR LATE FILED

Thomas Chandler

From: Angela Johnson [angela.johnson@tmall.com]
Sent: Monday, August 21, 2006 3:02 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 21, 2006
Thomas Chandler

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AUG 29 2006
Federal Communications Commission
Office of the Secretary

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Angela Johnson
7728 Plumwood Dr
Jacksonville, FL 32256-1532

1

Thomas Chandler

From: Michael Stanley [mikes@cilj.com]
Sent: Monday, August 21, 2006 7:32 AM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 21, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Michael Stanley
5026 Lofty Pines Cir E
Jacksonville, FL 32210-7910

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AUG 30 2006
Federal Communications Commission
Office of the Secretary

Thomas Chandler

From: Eileen Semrau [esemrau002@student.monroecc.edu]
Sent: Sunday, August 20, 2006 8:42 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 20, 2006
Thomas Chandler

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AUG 20 2006
Federal Communications Commission
Office of the Secretary

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. If a Hearing person must be aware of emergency situations such as a terror alert or impending natural disaster, then it is only fair that a D/deaf person should.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Eileen Semrau
214 Rockway Dr
Rochester, NY 14612-1612

Thomas Chandler

From: JoAnn Gutz [gutzjo@yahoo.com]
Sent: Friday, August 18, 2006 12:52 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

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Federal Communications Commission
Office of the Secretary

August 18, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

JoAnn Gutz
1027 Renee Ct NW
Bemidji, MN 56601-9959

05-231

Pam Gregory

From: Jay Keithley
Sent: Thursday, August 17, 2006 3:29 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

No. 10

*** Non-Public: For Internal Use Only ***

-----Original Message-----

From: Kelby Brick [mailto:kelby@pursuedreams.com]
Sent: Wednesday, August 16, 2006 9:52 AM
To: Jay Keithley
Subject: Don't roll back on emergency captioning!

August 16, 2006
Jay Keithley

Dear Jay Keithley,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

My wife and I are deaf and we depend on captioning for access to emergency information. Your clarification in effect gave tv stations permission to exclude me from access to emergency information. This is unacceptable.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by the National Association of the Deaf on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Kelby Brick
2118 Stonewall Rd
Catonsville, MD 21228-5426

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AUG 30 2006
Federal Communications Commission
Office of the Secretary

Pam Gregory

From: Jay Keithley
Sent: Thursday, August 17, 2006 3:28 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

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AUG 8 9 2006
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Office of the Secretary

No. 9

*** Non-Public: For Internal Use Only ***

-----Original Message-----

From: Nancy Rarus [mailto:nbrarus@cox.net]
Sent: Wednesday, August 16, 2006 2:52 PM
To: Jay Keithley
Subject: Don't roll back on emergency captioning!

August 16, 2006
Jay Keithley

Dear Jay Keithley,

Good grief!! How can you possibly..humanely..logically...psychologically entertain the possibility of doing what I understand you are going to do as reads below.

I have been a tax payer all these years, fighting for equal accessibility... and you go do this. Gimme a break.

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Nancy Rarus
403 Greear Pl
Herndon, VA 20170-5312

Pam Gregory

From: Thomas Chandler
Sent: Thursday, August 17, 2006 9:16 AM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

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AUG 30 2006

Federal Communications Commission
Office of the Secretary

More . And Jay would like a running list of all these. Tom

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Tom Chandler
Chief, Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
Room 3-B431
445 12th Street, S.W.
Washington, D.C. 20554
(202) 418-1475
(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Garry Margolis [mailto:garrym@panix.com]
Sent: Wednesday, August 16, 2006 10:52 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 16, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I am not hearing impaired but have many associates in the deaf community who must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Garry Margolis
3283 Tilden Ave.
Los Angeles, CA 90034-3030

Pam Gregory

From: Jay Keithley
Sent: Thursday, August 17, 2006 3:27 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

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Federal Communications Commission
Office of the Secretary

No. 6

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-----Original Message-----

From: Garry Margolis [mailto:garrym@panix.com]
Sent: Wednesday, August 16, 2006 10:52 PM
To: Jay Keithley
Subject: Don't roll back on emergency captioning!

August 16, 2006
Jay Keithley

Dear Jay Keithley,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I am not hearing impaired but have many associates in the deaf community who must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Garry Margolis
3283 Tilden Ave.
Los Angeles, CA 90034-3030

Pam Gregory

From: Jay Keithley
Sent: Thursday, August 17, 2006 3:27 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-237

No. 7

*** Non-Public: For Internal Use Only ***

-----Original Message-----

From: Lucille (Lucy) Miller [mailto:drlucy99@yahoo.com]
Sent: Wednesday, August 16, 2006 4:12 PM
To: Jay Keithley
Subject: Don't roll back on emergency captioning!

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AUG 30 2006
Federal Communications Commission
Office of the Secretary

August 16, 2006
Jay Keithley

Dear Jay Keithley,

The FCC clarification of the emergency captioning requirements was wrong and discriminatory. All emergency information must be captioned with no exceptions. I, a deaf citizen, depend on captions to be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Thank you.

Sincerely,

Lucille (Lucy) Miller
2506 Kanio St
Lihue, HI 96766-8805

Pam Gregory

From: Thomas Chandler
Sent: Thursday, August 17, 2006 9:16 AM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

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Office of the Secretary

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Tom Chandler
Chief, Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
Room 3-B431
445 12th Street, S.W.
Washington, D.C. 20554
(202) 418-1475
(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Todd Higgins [mailto:toddh@sfsu.edu]
Sent: Thursday, August 17, 2006 12:22 AM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 16, 2006
Thomas Chandler

Dear Thomas Chandler,

I am writing to state that the FCC clarification of the emergency captioning requirements is wrong. All emergency information must be captioned with no exceptions; to do otherwise, you are placing my life in a jeopardy. As a Deaf individual, I must be aware of emergency situations such as a terror alert or impending natural disaster through captioning.

Therefore, I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231. I respectfully urge you to reconsider your request and continue your efforts in ensuring that emergency broadcasts are captioned for deaf and hard-of-hearing Americans.

Respectfully submitted,

Todd Higgins
2370 Market Street
PMB 511
San Francisco, CA 94114-1575

Pam Gregory

From: Thomas Chandler
Sent: Thursday, August 17, 2006 12:43 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

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Federal Communications Commission
Office of the Secretary

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Tom Chandler
Chief, Disability Rights Office
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Federal Communications Commission
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Washington, D.C. 20554
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(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Roy Abueg [mailto:Roy.Abueg@dcara.org]
Sent: Thursday, August 17, 2006 12:02 PM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 17, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Roy Abueg
568 Parrott St
San Leandro, CA 94577-4435

Pam Gregory

From: Thomas Chandler
Sent: Thursday, August 17, 2006 12:40 PM
To: Pam Gregory
Subject: FW: Don't roll back on emergency captioning!

05-231

RECEIVED
AUG 17 2006
Federal Communications Commission
Office of the Secretary

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Tom Chandler
Chief, Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
Room 3-B431
445 12th Street, S.W.
Washington, D.C. 20554
(202) 418-1475
(cell) (703) 338-0372
(TTY) (202) 418-0597
thomas.chandler@fcc.gov

-----Original Message-----

From: Audrey Dunn [mailto:Ladyfirstcavalry@hotmail.com]
Sent: Thursday, August 17, 2006 11:22 AM
To: Thomas Chandler
Subject: Don't roll back on emergency captioning!

August 17, 2006
Thomas Chandler

Dear Thomas Chandler,

The FCC clarification of the emergency captioning requirements was wrong. All emergency information must be captioned with no exceptions. I must be aware of emergency situations such as a terror alert or impending natural disaster.

I support the Application for Review of Clarification of Obligation of Video Programming Distributors to Make Emergency Information Accessible to Persons with Hearing Disabilities Using Closed Captioning, sent by seven national consumer organizations on August 14, 2006, CG-Docket # 05-231.

Sincerely,

Audrey Dunn
620 Terrace Way
Space 16
Bakersfield, CA 93304-3800